



# Eight Ways You Can Pay Your Rent



SCAN ME

## Online Payment



- Available 24/7 at [on.nyc.gov/onlinerentpayment](https://on.nyc.gov/onlinerentpayment)
- Use an E-Check (automatic payment from your checking or savings account), debit (Visa/MasterCard), or credit card (Visa/MasterCard/Amex/Discover)
- No fee for E-Check; convenience fee of 0.8% for debit card payment or 2.25% for credit card payment
- Sign up for E-Bill to get your rent statement electronically
- You can also pay rent using the NYCHA OneStopKiosk at the management office

# 1

## Your Bank's Website



- Make monthly or recurring payments (usually free) using your bank's online system or online bill payer

# 2

## An Authorized Bank or Credit Union



Here are the banks and credit unions that accept cash rent payments:

- Brooklyn Cooperative Federal Credit Union, 1474 Myrtle Avenue, Brooklyn, NY 11237
- Transfiguration Parish Federal Credit Union, 429 Broadway, Brooklyn, NY 11211
- Urban Upbound Federal Credit Union, 13-03B 40th Ave., Long Island City, NY 11101

# 3

## The Mail



- New mailing address: NYCHA, P.O. Box 5543, Binghamton, NY 13902-5543
- Mail your check or money order and your remittance slip in the enclosed envelope (don't forget to write your account number on your check or money order)

# 4

## Payroll Deduction



- Are you a NYCHA resident and a City employee? You may be eligible to have your rent deducted from your paycheck twice a month
- Apply online via the NYCHA Self-Service Portal ([selfserve.nycha.info](https://selfserve.nycha.info))

# 5

## Human Resources Administration



- If you receive public assistance, the New York City Human Resources Administration may pay your rent (in which case, you should review your monthly rent billing statement to be sure NYCHA received your rent and that no other charges are due)

# 6

## Authorized Third-Party Payors



- If you are a senior or disabled, an authorized third party can pay your rent for you
- Please contact your property management office for more information

# 7

## By Phone



- Call NYCHA Phone Payment at (833) 894-0899 – it's available 24/7
- Pay by E-Check (automatic payment from your checking or savings account), debit (Visa/MasterCard), or credit card (Visa/MasterCard/Amex/Discover)
- No fee for E-Check; convenience fee of 0.8% for debit card payment or 2.25% for credit card payment

# 8



NYCHA 040.935 (Rev. 07/11/24 v3) 8 WAYS YOU CAN PAY YOUR RENT

A translation of this document is available in your Property Management Office.

La traducción de este documento está disponible en su Oficina de Administración de Propiedades.

您所居住住宅區物業管理處辦公室提供本文件的譯本。

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